

The LUX-CURRENCY REWARDS PROGRAMME

Terms & Conditions

- All sales submitted must be submitted within 30 days of the sale taking place
- All claims need to be submitted with 30 days of the sale. Any claims submitted after will not be processed.
- Points need to be claimed in within 1 year of submission. Any points not claimed will be forfeited.
- Sales are not transferrable from one sales person to another.
- Corporate orders are not claimable unless agreed in writing by Luxco Management.
- Only watches that are on the Luxco System which are current models will be valid for submission. This has an estimated time frame of 3 years from discontinuation by Luxco.
- You are only able to claim on brands that you stock in your store and any brands which have been discontinued or are being cleared will not be valid for claims. This does not apply to sale items where the model sold will be replenished.
- Any claims on sales made as part of “clearing a brand” or “closing down” of a store will also not be valid for claims.
- No rewards will be paid out without Proof of sale. This must be provided with the date and price visible, in the form of a valid computer printout or tax invoice which needs to be uploaded. Watch tags are NOT accepted.
- Luxco reserve the right to reject a claim or a pay out at our sole discretion.
- Claims will only be valid if you are employed at the time of the claim for the store which you are claiming through. You must be working in the store for which you are registered.
- Luxco is not responsible for incorrect details which have been supplied.
- Incentives will only be paid to sales staff where the Accounts are in good standing with Luxco.

R100 is the minimum amount required for a claim to be processed, anything less will be carried over to the next month. A maximum of R10,000 can be claimed in one month.

E wallet: Please view Ewallet information sheet on the Registration page

Disclaimer.

Luxco Importers and FNB will not be held liable for any loss or damage arising out of such use, unless the loss or damage is the fault of FNB's gross negligence or intentional misconduct.

You will be liable for any unauthorized transaction that has been debited to the (eWallet) by any person other than the eWallet Recipient using the eWallet PIN, unless it can be proved that such person got the eWallet PIN as a result of FNB's gross negligence or an act of fraud on FNB.

You indemnify LUXCO IMPORTERS and FNB against any claims by third parties or loss suffered by any eWallet User arising from the use of eWallet Services.

You will not hold LUXCO IMPORTERS or FNB responsible for any loss or damage suffered due to funds being sent to the incorrect mobile number provided by yourself.

You use the (eWallet) service with the knowledge that the eWallet service may be

unavailable from time to time because of third party providers or because the system is down or due to maintenance of the system.

If your Phone or SIM card is illegally swapped and fraudulently used, LUXCO and FNB will not be liable for any loss or damage that you might suffer in such circumstances.

If you initiate a SIM swap or if you change your cellphone number in any manner, you are required to make sure that you inform us of your new cellphone number – Luxco and FNB does not accept any liability for any losses or damages should you change your cell phone number and not inform Luxco of this change.

Luxco and FNB will not be responsible any losses suffered by you in the event that you lose or accidentally disclose any eWallet information to third parties, including but not limited to the OTP, sent to you.

Luxco and FNB will not be responsible to you in the event that the funds in an eWallet are accessed by someone other than you provided that established FNB processes and procedures have been followed, for example if that cell phone number was churned and reallocated.

Luxco and FNB cannot guarantee that you will receive the notification message as this message is provided by cellphone service provider. Luxco and FNB will not be responsible for any losses suffered by you or any party (directly and indirectly) if there is an operation failure or malfunction on the part of the cellphone provider.